

Purpose of Meeting

The Problem-Solving "Mantra"

- Do we have a problem?
- What is the precise nature of our problem?
- Why does the problem exist, and what can we do about it? (hypothesis and solution)
- What are the actual elements of our plan? (Action Plan)
- Is our plan being implemented, and is it working? (evaluate and revise plan)
- What is the goal? (how will it look if we say we don't have a problem?)

Solution Options

- Prevent: Reduce probability of future or continued problem behavior
- **Teach:** Increase probability of positive behavior change
- Acknowledge: Provide positive feedback when expected behavior occurs
- Correct: Specific feedback to increase probability of improved behavior after error
- Extinction: Reduce reward for problem behavior
- Safety: Remove occurrence or possibility of injury or harm